

AQUAMAR^M



BEYOND THE SPA

Aquamar Spa + Vitality Center is an entirely new concept in wellness that goes above and beyond the traditional spa. Offering guests the widest and most comprehensive array of rejuvenating treatments and healing therapies, along with gourmet Vitality Cuisine and plant-based dishes, Aquamar encourages travelers to discover their best self, to live well, and to travel well.

IMPLEMENTATION TIMELINE

2019		2020
October	December	January
Oct 7 Unveiling at the One World Observatory in NYC	Dec 7 Riviera Dec 9 Nautica & Sirena	Jan 8 Regatta Jan 10 Insignia Jan 24 Marina

OCEANIA CRUISES PILLARS OF DISTINCTION

THE FINEST CUISINE AT SEA $\ensuremath{^{\text{TM}}}$

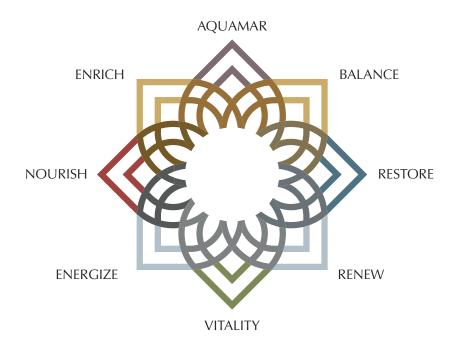
- The finest, freshest ingredients and whole foods
- Gourmet plant-based and healthy-choice options available at breakfast, lunch, and dinner
- The only cold-pressed raw-juice bars at sea

DESTINATION SPECIALISTS

- Unique, immersive, and active wellness experiences ashore
- Exclusive Wellness Discovery Tours by Aquamar in Europe, South America and Asia
- A wide variety of active, off-the-beaten-path tours that are perfect for wellness aficionados and guests seeking new and unique experiences

INTIMATE AND Luxurious ships

- Expansive, tranquil, state-of-the-art Spa and Fitness facilities
- Expertly trained and caring staff to guide and encourage you in your wellness pursuits
- Full-service salon, personalized consultations, fitness classes and one-on-one training



AQUAMAR & THE MANDALA Holistic symbols in harmony

The mandala symbol signifies wholeness, representing the world that is both beyond and within our minds and bodies. Its symmetry and infinite lines convey the importance of a holistic approach to wellness, incorporating all the elements of a healthy lifestyle that Aquamar was designed to encourage and support.

HOW TO MAKE A BOOKING AT AQUAMAR SPA + VITALITY CENTER

- Reservations on sailings prior to March 1, 2020 has a booking window of 30 days prior to embarkation and no less than 7 days prior to embarkation.*
- Guests can call 305-514-2770 or Toll-Free 1-833-553-0084 Monday through Friday, 9am-5pm EST or email Aquamar@OceaniaCruises.com
- Bookings can also be made on board
- No pre-payments are taken at the time of the reservation
- Guests will receive a confirmation in their suite or stateroom, but of course guests are welcome to visit the Spa once on board to confirm in person as well
- Guests will sign a receipt and be charged on their final invoice after their spa treatments or services are completed
- Guests may apply shipboard credit for Aquamar once on board

*Note: March 1, 2020 the booking window for spa reservations will move to 60 days in advance of embarkation.

FREQUENTLY ASKED QUESTIONS



What is Aquamar Spa + *Vitality Center?* Aquamar Spa + Vitality Center is Oceania Cruises'

ground-breaking new wellness and spa brand aboard our six ships.

I thought Oceania Cruises featured Canyon Ranch? What is happening to Canyon Ranch? Aquamar Spa + Vitality Center is succeeding Canyon Ranch.

Why is Canyon Ranch being replaced?

Innovation is at the heart of the Oceania*NEXT* initiative and we are taking the first step in creating a holistic, nextgeneration approach to health and wellness. With our guests in mind, our new Aquamar Spa + Vitality Center is much more than simply a spa – it offers an array of thoughtfully curated experiences that support all dimensions of wellness and speak to each of our core pillars: The Finest Cuisine at Sea[™], Destination Specialists, and Intimate and Luxurious Ships.

Is this new spa brand of equal caliber to Canyon Ranch?

Our new Aquamar brand is a leap above and beyond the traditional spa experience. The entire brand was designed from the ground up for our guest, by the Oceania Cruises team and the experience has been tailored to cater to our guests wants and needs.

Is Aquamar Spa + Vitality Center found on other cruise lines or in shoreside resorts?

Unlike other cruise lines, Oceania Cruises has created its own very unique experience, not using an existing brand that is found on other cruise lines or resorts.

Another MAJOR difference is that the new Aquamar brand goes far beyond the traditional spa. The experience is no longer centered on selling spa treatments, but rather takes a holistic view of wellness that incorporates nourishing body and soul through cuisine, fitness and exercise, relaxation and rejuvenation, discoveries ashore and enrichment.

What will happen to the Canyon Ranch staff on board?

We anticipate that many of the Canyon Ranch veterans will accept our invitation to be part of our Aquamar team and that our guests will continue to recognize many familiar friendly faces amongst the team.

What is the booking window to reserve a spa treatment?

Guests may make advance reservations for services through Oceania Cruises' dedicated Aquamar team at the Special Services desk. There is a booking window of 30 days prior to embarkation and no less than 7 days prior to embarkation.

Will spa credits for Aquamar still be available to purchase through our Bon Voyage gift menu? Yes, amongst the many items available on the Bon Voyage gift menu, Aquamar Spa credits can also be purchased. Will Aquamar feature the Spa Terrace with the pool and will guests in Concierge Level Staterooms and above still have complimentary access? Will daily passes still be available for purchase?

Yes, Aquamar has a Spa Terrace with a pool. Guests in Concierge Level Staterooms and above will continue to have complimentary access. Daily passes will also be available for purchase.

Will you still offer a full scale beauty salon providing services such as manicures and pedicures?

Yes, Aquamar has a wonderful full scale beauty salon with a professional staff for your hair, nails and makeup.

Voyage **Aquamar Spa Open Advance Reservations Available** December 7, 2019 Riviera December 5, 2019 November 5, 2019 Nautica December 7, 2019 December 9, 2019 November 7, 2019 Sirena December 7, 2019 December 9, 2019 November 7, 2019 Regatta January 6, 2020 January 8, 2020 December 7, 2019 Insignia January 8, 2020 January 10, 2020 December 9, 2019 Marina January 22, 2020 January 24, 2020 December 23, 2019

When will advance reservations be available?

Are Medispa appointments available on all ships? The Medispa is only available aboard Marina and Riviera.

Will the Fitness Center offer personal one-on-one training sessions at an additional cost?

Yes, the Aquamar Fitness Center will continue to offer complimentary fitness classes as well as one-on-one training sessions and specialized group classes at an additional cost.

What kind of fitness equipment is in the Fitness Center?

The Fitness Center will have Technogym products which are designed for all types of users: from beginners to professionals.

Do Oceania Club benefits apply to the Aquamar Spa + Vitality Center?

Yes, the Oceania Club benefits for the Spa will be reinstated per ship upon the Spa implementation dates, according to the guest's Oceania Club level:

- Gold: Two complimentary spa treatment credits up to \$150 (USD) each
- Platinum: Two complimentary spa treatment credits up to \$150 (USD) each
- Diamond: Two complimentary spa treatment credits up to \$200 (USD) each
- President's Circle: Two complimentary spa treatment credits up to \$200 (USD) each



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