



CURRENT AS OF NOVEMBER 15, 2021 AND SUBJECT TO UPDATES.
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Oceania Cruises' vision is to be the upper premium cruise vacation of choice for discerning travelers. That's why we've enhanced our commitment to health and safety with our new SailSAFE™ Health and Safety Program. To protect our guests, crew, and the communities we visit, we have developed a robust and comprehensive health and safety strategy with new and enhanced protocols to create multiple layers of protection against COVID-19. Voyages will operate with fully vaccinated guests and crew, combined with preventative health and safety measures which we believe will provide a uniquely safe and healthy vacation experience. Our science-backed plan for a safe and healthy return to cruising was developed in conjunction with a diverse group of globally recognized experts and will be continuously evaluated using the latest science and technology.

FREQUENTLY ASKED QUESTIONS

GENERAL – HEALTH & SAFETY

Are these all the health and safety protocols that will be implemented during my cruise?

We have developed a comprehensive and multi-layered set of health and safety protocols that span the entire cruise journey, guided by the expert advice from the Healthy Sail Panel and our Company's SailSAFE Global Health and Wellness Council. We will continuously refine and adjust these protocols as science, technology, and our knowledge of the virus improve and we will provide guests with all relevant information and any changes to protocols prior to setting sail. Visit [OceaniaCruises.com/health](https://www.oceaniacruises.com/health) for the most up-to-date information.

What happens if I don't comply with the Company's health and safety requirements?

All guests and crew are required to comply with our health and safety requirements to protect everyone on board as well as ashore in the destinations we visit. Individuals who do not comply with requirements will be denied boarding or disembarked from the cruise.

Guests who fail to comply with the Company's COVID-19 policies and procedures, including pre-cruise testing, will not be entitled to a refund or compensation of any kind. Guests should refer to the Guest Ticket Contract issued for their cruise for complete details.

How do I know if there are any travel restrictions that could impact my cruise?

We are closely monitoring the evolving global public health environment and to the extent any itineraries are affected, we will notify impacted guests in a timely fashion and update our booking requirements.

Additional travel restrictions for certain nationalities or countries may arise based on the quickly evolving public health environment. All guests are strongly advised to monitor current travel requirements and advisories for their home countries.

PRE-CRUISE REQUIREMENTS – VACCINATION & SAFETY

Will all guests be required to be vaccinated prior to the cruise?

All guests sailing are required to be fully vaccinated, at least 2 weeks prior to departure, in order to board. Vaccines, combined with multi-layered

and robust preventative health and safety measures, including universal COVID-19 testing prior to embarkation, will help us provide a uniquely safe and healthy vacation environment that we believe exceeds all other vacation choices on land and at sea. Each guest must acknowledge and attest to their vaccination status prior to their sailing and bring proof of vaccination to the cruise terminal when checking in for their voyage. Guests who are not old enough to be vaccinated or otherwise not eligible to be vaccinated will not be permitted to sail.

Vaccines received via clinical trials will not be accepted as they do not specify vaccine received. To be fully vaccinated means to have completed the full brand vaccination protocol at least 15 days prior to embarkation. Therefore two administered doses/shots of AstraZeneca, Pfizer-BioNTech, Moderna, Sinopharm or Sinovac or a single shot of a single dose vaccination + 15 days equals fully vaccinated. A single shot of a dual dose vaccine or antibodies from Covid-19 recovery is NOT considered being fully vaccinated.

Am I required to test for Covid prior to traveling?

For voyages departing prior to January 17, 2022, we recommend that all guests consult with local government websites to determine the country-specific information for your port of embarkation as many countries require a negative Covid-19 PCR test that is not older than 48 or 72 hours prior to arrival in-country. Even if the country where your cruise embarks does not require a negative Covid-19 PCR test for entry, Oceania Cruises strongly recommends you obtain a PCR test not more than 72 hours prior to embarkation. If a PCR test is not readily available, then we encourage guests to at a minimum take a laboratory administered COVID-19 Antigen test not more than 72 hours prior to embarkation. Guests that fail to test prior to departure or cannot provide proof of a negative laboratory supplied test result and subsequently test positive for COVID-19 upon embarkation will not be reimbursed for quarantine or return embarkation arrangements.

For voyages departing on and after January 17, 2022, Oceania Cruises will require that all guests arrive at the embarkation terminal with a negative, third-party (laboratory) verified Covid-19 test result. Guests may present either an antigen or PCR test not older than 2 calendar days prior to boarding for voyages embarking from a U.S. port and not more than 3 calendar days old prior to boarding for voyages embarking in a non-U.S. port.

Guests not in possession of a negative, third-party Covid-19 test result will not be allowed to embark for the voyage.

| Voyage Embark Day | Covid Test Taken No Earlier Than | |
|-------------------|----------------------------------|------------------------------------|
| | Voyage originates in U.S. port | Voyage originates outside the U.S. |
| Sunday | Friday | Thursday |
| Monday | Saturday | Friday |
| Tuesday | Sunday | Saturday |
| Wednesday | Monday | Sunday |
| Thursday | Tuesday | Monday |
| Friday | Wednesday | Tuesday |
| Saturday | Thursday | Wednesday |

Oceania Cruises will continue to evaluate and adjust pre-cruise testing requirements as the global health map evolves and we will communicate any changes in as timely a fashion as is practicable.

Are children allowed to sail on your ships if they are not vaccinated?

The safety and security of our guests, crew, and the communities we visit is our number one priority. In order to provide the safest cruise experience possible, all guests and crew will need to be fully vaccinated for all sailings. Therefore, minors who have not yet been eligible to be vaccinated will not be permitted to sail. Minors who have been fully vaccinated are welcome to sail. We look forward to the day when we can safely welcome all guests of all ages back on board our ships, when the public health environment allows us to modify our protocols accordingly. We will continue to constantly evaluate our health and safety protocols with our expert Council and will follow the latest science to determine requirements for all future sailings. We are committed to keeping our guests updated of any policy changes as far in advance as possible of their scheduled vacation.

What vaccines will be accepted?

Approved Vaccinations

- Any FDA/EMA/WHO authorized single brand vaccination protocol ≥ 2 weeks after receipt of the final dose.
 - I.e. J&J Janssen, Pfizer-BioNTech, Moderna, AstraZeneca/Oxford (Vaxzevria & CoviShield), etc.
 - A mixed vaccination combination of two doses of an FDA approved/ authorized or WHO Emergency Use Listed (EUL) COVID-19 two-dose series with a minimum interval of 17 days.
- **Note:** Individuals receiving a Janssen COVID-19 vaccine before or after another COVID-19 vaccine are considered fully vaccinated against COVID-19 ≥ 2 weeks after receipt of the single dose of the Janssen vaccine.
- **Current Unauthorized Vaccine:** Sputnik V, Inactivated SARS-CoV-2 Vaccine (Vero-Cell), Novavax, Covovax.
- **Children between the ages of 5-11:** Allowed provided they have received and completed the full vaccination protocol ≥ 2 weeks after receipt of the final dose of Pfizer-BioNTech only.

FDA

<https://www.cdc.gov/coronavirus/2019-ncov/vaccines/different-vaccines.html>

WHO EUL

<https://www.who.int/teams/regulation-prequalification/eul/covid-19>

EMA

<https://www.ema.europa.eu/en/human-regulatory/overview/public-health-threats/coronavirus-disease-covid-19/treatments-vaccines/covid-19-vaccines>

To be fully vaccinated means to have completed the full brand vaccination protocol at least 15 days prior to embarkation. Therefore two administered doses/shots of AstraZeneca, Pfizer-BioNTech, Moderna, Sinopharm or Sinovac or a single shot of a single dose vaccination + 15 days equals fully vaccinated. A single shot of a dual dose vaccine or antibodies from Covid-19 recovery is NOT considered being fully vaccinated.

What documents will be required to show proof of vaccination and when do we provide them?

Guests must acknowledge vaccination status prior to their sailing and bring proof of vaccination to the terminal for their cruise. Proof must be in the form of the original vaccination record document issued by either the country's health authority that administered the vaccine or the guest's medical provider that completed the vaccine administration. Electronic vaccination records will be accepted for residents of countries where electronic documentation is the standard issued form. Communication regarding proof of vaccination submission will be sent to all booked guests within the 30 days prior to setting sail.

Please Note: Photos of Physical Vaccination Card Will Not Be Accepted

What completed travel documents do I need to board the ship?

Global travel requirements are quickly evolving and vary by country of departure. Communication will be sent to all booked guests in the 30 days prior to setting sail, to share the latest requirements for each departure port. Given the fluidity of the current public health environment, all guests are strongly advised to monitor travel requirements and advisories for their home countries and are responsible for monitoring and complying with applicable travel restrictions.

At this time, we expect each guest will need to provide the following:

- Any documentation required from the country where the guest is embarking the vessel. This could include but not be limited to proof of a specific negative COVID-19 test result. These requirements will vary by country and is the responsibility of the guest;
- All guests must provide proof of being fully vaccinated for COVID-19 with an authorized vaccine at least 2 weeks prior to their sail date;
- Negative COVID-19 antigen test result prior to embarkation, which will be administered and paid for by the Cruise Line;
- Completed health questionnaire (prior to embarkation);
- Standard travel documents, including passport or any visas as required;
- Any documentation required from the country the guest is traveling to after the cruise. This could include but not be limited to proof of a specific negative COVID-19 test result. These requirements will vary by country and will be facilitated by Oceania Cruises during the sailing at the guest's request.

How far in advance of sailing will you send guests details on travel requirements and updates on health and safety protocols?

Communication will be sent to all booked guests within the 30 days prior to setting sail, to share the latest requirements for each departure port along with updates to health and safety protocols. All guests are encouraged to update their contact information on their online Guest Registration Form so that we know how to reach you.

Will I be issued a refund if I am denied entry to the country where the voyage originates (port of embarkation)?

If guests, members of their parties, and others traveling with them are denied entry due to a positive COVID-19 test within 2 weeks of their sail date, they will be entitled to either a refund or a Future Cruise Credit ("FCC") for the amount paid. All refund requests must be made within six months of the date guests are denied entry to the country, or they will be entitled

to a Future Cruise Credit. To apply for a refund, please contact our Guest Relations Department. If a guest is denied entry due to non-compliance with travel requirements and/or health and safety protocols, a refund will not be provided.

Will proof of vaccination be required for all cruises even in the future?

In order to provide the safest cruise experience possible, all guests and crew will need to be fully vaccinated for all sailings. We will continue to constantly evaluate our health and safety protocols with our expert Council and will follow the latest science to determine requirements for all future sailings, and we are committed to keeping our guests apprised of any policy changes as far in advance as possible of their scheduled vacation.

Will guests who are recovered from COVID-19 and have antibodies still be required to be vaccinated?

Yes, all guests and crew will be required to be fully vaccinated even if they have antibodies from prior infections, regardless of the guest's citizenship and their local government's regulations. For details about what is considered to be fully vaccinated, refer to the "What vaccines will be accepted?" question.

Will any countries visited during the cruise require additional testing to enter the country?

We will comply with all local regulations at all destinations we visit. These regulations are continuously evolving and if an additional test is required at a port of call, we will provide advance notice to all guests.

Will I be required to take a COVID test to disembark the vessel at the conclusion of my voyage?

For voyages sailing roundtrip from U.S. ports, Oceania does not require a disembarkation test. Voyages disembarking outside of the United States, if a disembarkation test is required and will be administered onboard and cost will be covered by Oceania Cruises. (See Below)

Will Oceania Cruises offer testing on board to meet travel requirements for guests flying back to countries that require negative COVID-19 test results to re-enter the country post cruise?

Yes, COVID-19 antigen tests prior to disembarkation will be administered on board and paid for by the Cruise Line for those guests who require a test to return home. If a PCR test is required for any travel home, the Cruise Line will administer and pay for a PCR test only for those guests whose home country specifically requires a PCR test. It is the responsibility of the guest to determine which test is required for their return home and to confirm if the PCR test the Cruise Line is offering will be accepted by their home country. The PCR test onboard for cruises from Europe will be administered by Eurorfin. The PCR test for voyages sailing roundtrip from U.S. ports will be administered by Oceania Cruises' onboard medical staff.

Will I have to sign a COVID-19 waiver to board a ship?

All guests are required to accept the terms and conditions in our Guest Ticket Contract. In addition, guests will be required to agree to abide by all of the Cruise Line's health and safety protocols and acknowledge the risks associated with COVID-19 during their voyage and shoreside experiences. Guests who fail to agree to these terms and conditions will not be permitted to board.

Are there any restrictions on pre-existing health conditions or limitations for guests due to COVID-19?

No, we do not currently have any restrictions or limitations for guests with pre-existing health conditions. All guests should assess their individual risk level and consult with their doctor if needed prior to sailing.

If I'm denied boarding at the cruise terminal or arrive late, can I board the ship at the next port?

No, due to enhanced health and safety measures we have put into place prior to embarkation we cannot accommodate guests joining the cruise once the sailing has commenced. Guests will not be eligible for a refund or any type of compensation if they miss the ship's departure.

Can I buy travel insurance through Oceania Cruises?

Guests residing within the United States have the option to purchase travel protection plans from Oceania Cruises. In addition to a broad set of coverage benefits, our plans cover medical expenses for illnesses, including COVID-19. Please call your professional travel advisor or Oceania Cruises' Guest Services team to receive full details. Travel protection from Oceania Cruises must be purchased prior to final payment on a reservation.

Guests residing outside of the United States should speak with their professional travel advisor or their travel insurance provider of choice.

FACE COVERINGS

Are face coverings required?

Our cruises will operate with 100% vaccination of guests and crew and therefore face coverings are generally not required, subject to local oversight of authorities in the jurisdiction(s) in which the ships are sailing. At this time EU regulations currently require all guests to wear masks onboard while indoors except for when actively eating or drinking or when in their stateroom or suite. Guests will be required to wear masks outdoors when social distancing is not possible. We will continue to update our face coverings policy as protocols evolve and change.

CONTROLLED CAPACITY

What is the new ship guest capacity?

We will initially control capacity aboard each ship to provide even more space per guest.

ONBOARD MEDICAL RESOURCES

What happens if I get sick while on board?

Guests who have symptoms of COVID-19 while on board should immediately contact the onboard medical center for further instruction. Complimentary onboard medical consultations and treatments are provided for respiratory illnesses as well as dedicated isolation accommodations should the need arise. Medical centers will be equipped to test for COVID-19 on board and if a positive case is identified, contact tracing for that individual will begin immediately and occur at the same time as treatment.

We have also enhanced our onboard medical capabilities with additional staffing and enhanced facilities. This includes an increase in intensive care unit (ICU) capacity, new and upgraded equipment, onshore medical institution partnerships, telemedicine capabilities, and additional robust consultation and treatment options. Onboard medical centers are also abundantly stocked with common prescription medications, remedies, and virus-testing equipment as available.

What testing and treatment capabilities are there on board?

We have improved our onboard medical capabilities with additional staffing directly related to sailing capacity, new and upgraded equipment, and enhanced facilities. All vessels will have COVID-19 testing capabilities on board and results onsite. We have increased intensive care units (ICU) capacity on board and ICUs are equipped with infusion pumps, IV treatments, cardiac monitors, defibrillators, cardiac pacemakers, and ventilators. Should the need arise, we also have partnerships with onshore medical institutions in place to provide clinical advice and assistance as needed. Vessels are equipped with an onboard laboratory, which can

administer Complete Blood Counts (CBC), Blood Chemistry, Coagulation tests, and Influenza tests. Onboard medical centers are also abundantly stocked with common prescription medications and remedies.

Will you have additional medical staff on board?

Yes, we have increased the number of medical and supporting security staff on board directly in relation to the sailing capacity. We also have partnerships with onshore medical institutions in place to provide clinical advice and assistance as needed.

If a guest tests positive for COVID-19 while on board, what costs are covered?

Complimentary onboard medical consultations and treatments are provided for respiratory illnesses as well as dedicated isolation accommodations should the need arise. If a guest follows health and safety protocols and tests positive during their cruise, the Cruise Line will coordinate necessary onboard COVID-19 related medical treatment, required land-based quarantine, and travel arrangements to get the guest safely back home. The cruise line will cover all costs incurred for treatment, quarantine, and transportation that are not covered by the guests' travel insurance or should a claim be denied. We will also cover the same costs, that are not covered by the guests' travel insurance or should a claim be denied, for identified close contacts if they are required to quarantine on board or are removed or denied re-boarding due to being in close contact to a guest who tests positive.

If one person in our party tests positive, will we all be denied boarding? Will the company assist with travel arrangements?

If one person in the party tests positive for COVID-19, immediate family members, those traveling in the same accommodations as the guest who tested positive and those identified as a close contact will be denied boarding.

If you are denied boarding due to a positive COVID-19 test at embarkation, the cruise line will coordinate and cover costs for travel arrangements, for that guest and those traveling with them if they are also denied boarding. The cruise line will not be able to assist with travel arrangements if a guest is denied boarding as a result of a violating the cruise line's health and safety protocols.

If I test positive for COVID-19 during a cruise and have to quarantine, will I receive a full refund?

Guests who test positive for COVID-19 during their cruise and are required to quarantine will receive a pro-rated cash refund or a pro-rated Future Cruise Credit. If a guest followed all of the cruise line's health and safety protocols, the Cruise Line will coordinate necessary onboard COVID-19 related medical treatment, required land-based quarantine and travel arrangements to get the guest safely back to their home. Complimentary onboard medical consultations and treatments are provided for respiratory illnesses as well as dedicated isolation accommodations should the need arise. If a guest follows health and safety protocols and tests positive during their cruise, the Cruise Line will coordinate necessary onboard COVID-19 related medical treatment, required land-based quarantine, and travel arrangements to get the guest safely back home. The cruise line will cover all costs incurred for shoreside treatment, quarantine, and transportation that are not covered by the guests' travel insurance or should a claim be denied. We will also cover the same costs, that are not covered by the guests' travel insurance or should a claim be denied, for identified close contacts if they are required to quarantine on board or are removed or denied re-boarding due to being in close contact to a guest who tests positive.

All refund requests must be made within three months of the date they canceled their voyage or the scheduled embarkation date, whichever is earlier, or they will be entitled to a Future Cruise Credit for the amount specified. To apply for a refund guests should contact Guest Relations.

ONBOARD DINING AND ACTIVITIES

Will specialty restaurants be open? Are there restrictions on restaurant capacity and the number of reservations I can make?

All of our specialty restaurants will be available for our guests. Capacity and reservations restrictions may be required based on local regulations in the jurisdiction(s) the ship(s) are sailing in.

Can I make reservations for specialty restaurants in advance of sailing?

Yes, guests may make advance dining reservations online or by calling Oceania Cruises' Guest Services department.

CLEANING AND DISINFECTION

What are your cleaning and sanitation standards on ships?

We have always had stringent cleaning and sanitization protocols across our fleet and continue to enhance these rigorous protocols in response to COVID-19. All ships are thoroughly cleaned and disinfected prior to every voyage in accordance with Company protocols, which were developed in partnership with the CDC's Vessel Sanitation Program. Embarkation terminals will be sanitized continuously and, where possible, fogged before and after each embarkation and debarkation.

Accommodations and Public Areas are continuously cleaned and disinfected throughout the voyage, with special attention to high-traffic touch points around the vessel. We use hypochlorous acid (HOCl), a non-toxic, powerful oxidant that effectively kills bacteria, spores, and viruses. It is natural and safe to use since it is comprised of natural elements such as water and salt, and electric charge.

All guests will be strongly encouraged to engage in frequent hand washing, particularly when entering food and beverage venues, and hand sanitizer will be prominently placed and easily accessible throughout the ship.

We maintain compliance with various government and public health agencies and external public health inspections on board our ships are carried out by agencies including, but not limited to, the CDC Vessel Sanitation Program, Public Health Agency of Canada, Brazil's National Health Surveillance Agency, ANVISA and the European Commission Directorate General for Health and Food Safety SHIPSAN.

ITINERARIES

How do you determine which ports are safe to visit?

We constantly monitor the health environment across the globe and cancel or modify itineraries to affected areas as needed. We plan to offer a wide variety of desirable destinations which will all be evaluated by our Port, Medical and Security teams. We will also work closely with the destination ports, governments, and public health authorities to comply with local requirements and extend proper health and safety standards.

GOING ASHORE

How have you extended your health and safety protocols to land?

We're partnering with our local destinations and tour operators to provide a safe and healthy environment for our guests, according to protocols in each specific port. Face coverings may be required in certain settings to comply with local requirements, for example in terminals for embarkation and disembarkation or at ports of call. We will continue to monitor public health guidance, including from the CDC, at the time of your voyage and modify requirements accordingly.

Can I explore on my own while in port?

As delivering the best experience for our guests is always a top priority, and after working closely with our destination partners, we anticipate that guests will be free to explore certain ports of call on their own. Guests are asked

to be mindful that this is largely dependent on the local health authorities and the evolving regulations, which are subject to change. In order to keep our guests as safe as possible, we highly recommend taking our company organized shore excursions as a more controlled environment for you to enjoy your time in each of the destinations.

CONTACT TRACING AND MOBILIZATION

What is contact tracing and can I opt-out?

Guests cannot opt out as contact tracing is necessary for all guests and crew to facilitate an effective mobilization response to keep everyone safe if there is a confirmed or suspected case of COVID-19 on board.

What happens if I test positive for COVID-19 upon disembarkation?

If a guest tests positive for COVID-19 upon disembarkation, the Cruise Line will coordinate and cover the costs of required land-based quarantine, and travel arrangements to get the guest safely back to their home.